

Reading list for Leadership in Service Organisations (KSMC52), 15 Credits

The reading list was approved by the Board of the Department of Service Management and Service Studies 14 June, 2019.

The reading list is valid from 1 October 2019.

- Auvinen, Tommi, Sajasalo, Pasi, Sintonen, Teppo, Pekkala, Kaisa, Takala, Tuomo, & Luoma-aho, Vilma (2019). Evolution of strategy narration and leadership work in the digital era. *Leadership*, 15(2), 205-225. doi:10.1177/1742715019826426
- Bevan, David & Corvellec, Hervé (2007). The impossibility of corporate ethics: for a Levinasian approach to managerial ethics. *Business Ethics: A European Review* 16(3), 208-219.
- Blom, Martin & Alvesson, Mats (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357. doi:10.1016/j.scaman.2013.10.006
- Carroll, B., & Levy, L. (2008). Defaulting to Management: Leadership Defined By What It Is Not. *Organization*, 15(1), 75-96.
- Carsten, Melissa K., Bligh, Michelle C., Kohles, Jeffrey C., & Wing-Yan Lau, Vienne (2018). A follower-centric approach to the 2016 US presidential election: Candidate rhetoric and follower attributions of charisma and effectiveness. *Leadership*, 15(2), 179-204. doi:10.1177/1742715018817930
- Clifton, Jonathan (2014). Small stories, positioning, and the discursive construction of leader identity in business meetings. *Leadership*, 10(1), 99–117.
- Collinson, David (2006). Rethinking followership: A post-structuralist analysis of follower identities. *The Leadership Quarterly*, 17(2), 179-189.
- Corvellec, Hervé & Risberg, Anette (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326. doi:10.1016/j.scaman.2007.05.005
- Empson, L., & Alvehus, J. (2019). Collective leadership dynamics among professional peers: Co-constructing an unstable equilibrium. *Organization Studies OnlineFirst*. doi:10.1177/0170840619844291
- Gabriel, Yannis (1997). Meeting God: When Organizational Members Come Face to Face with the Supreme Leader. *Human Relations*, 50(4), 315-342.
- Humphreys, Michael, Ucbasaran, Deniz, & Lockett, Andy (2011). Sensemaking and sensegiving stories of jazz leadership. *Human Relations*, 65(1), 41–62.
- Pye, Annie (2005). Leadership and Organizing: Sensemaking in Action. *Leadership*, 1(1), 31-49.
- Pullen, Alison & Rhodes, Carl (2008). 'It's All About Me!': Gendered Narcissism and Leaders' Identity Work. *Leadership*, 4(1), 5-25. doi:10.1177/1742715007085767
- Schedlitzki, Doris och Edwards, Gareth (2018). *Studying leadership: Traditional & critical approaches. Second edition*. Los Angeles: SAGE. [451 pp. ISBN 9781473958616]
- Sherman, R. (2007). *Class acts: Service and inequality in luxury hotels*. Berkeley: University of California Press. [366 pp. ISBN 0520247817]
- Simpson, Barbara, Buchan, Linda, & Sillince, John (2018). The performativity of leadership talk. *Leadership*, 14(6), 644–661.
- Smircich, Linda & Morgan, Gareth (1982). Leadership: The Management of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257–273. doi:10.1177/002188638201800303
- Sveiby, Karl-Erik (2011). Collective leadership with power symmetry: Lessons from Aboriginal prehistory. *Leadership*, 7(4), 385-414.
- Sveningsson, Stefan & Larsson, Magnus (2006). Fantasies of leadership: Identity work. *Leadership*, 2(2), 203-224. doi:10.1177/1742715006062935
- Williams, C. L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 pp. ISBN 9780520939493] E-book.

Another 200 pages of scientific articles may be added to the reading list.

Total amount of pages: Approx. 1620