

Litteraturlista för Strategi och verksamhetsstyrning i tjänsteverksamheter, 15 hp, (KSMD51)

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstevetenskap 2019-04-24, senast reviderad 2021-05-06.

Litteraturlistan börjar gälla 2021-08-30.

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