Reading list for Leadership in Service Organisations (KSMC52), 15 credits.

The reading list was approved by the Board of the Department of Service Management and Service Studies 15 September 2017, revised 22 April 2020.

The reading list is valid from 2020-08-31.


Additional scientific articles of up to 100 pages may be added.

Total amount of pages: Approx. 1 600.